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How well does a C1 product fit the applicable vehicles?

C1 assures and guarantees perfect fit and finish on all of its accessories. All spoilers and other accessories are designed and manufactured specifically for certain vehicles. Close collaboration with the vehicle manufacturers assures all products fit perfectly, install quickly and with optimal ease.



How close is the vehicle color match of C1 parts?

C1 parts are certified and approved by the vehicle manufacturer's color verification and testing centers. Approved OE color samples for all vehicles have been referenced and the paint production follows OE and ISO standardized process steps to guaranty the highest level of compliance and accuracy. C1 products are painted at an OE certified CLASS A paint facility and comply with the extremely high quality requirements of the OE industry. It's imperative to choose painted products from the available list of approved and active paint codes to assure that the part meets the vehicle's OE color.

To blend accessory colors with the sometimes faded paint of used vehicles, purchase of prepped, ready to paint parts is strongly recommended.



What are universal products and accessories?

C1 provides accessories that are designed for specific Toyota vehicles at this time but we also have a number of products available that will fit other vehicles. These C1 accessories have been designed and manufactured to the same stringent OE qualification guidelines and they comply with applicable FMVSS regulations.



How can I find out about product specials and bulk deals?

On our HOME page (Products) you'll see a section labeled "Product news and Specials". This button will flash and activate when you click on it. It will take you to a page which lists all current product specials. All special promotions and other attractive offers can be found on this page. We will also inform you about brand new products introductions and we'll share any relevant product bulletins with our authorized dealers.



Where can I get technical support and installation instructions?

C1 products come with detailed installation instructions. In addition, all instructions and other relevant information for C1 products can be located on our web site in the Download section of the **Support** page. In case you can't find what you need, call C1 directly and we'll assist you with all your questions. In case of more complex questions, we'll refer installers to our field technician.



How can I obtain product literature and brochures?

You can find a list of product flyers and brochures in the Download section of the **Support** page on our web site. You can download and print product category flyers and information as well as specific product literature for all accessories in the C1 product line up. It's actually very convenient and C1 has given you a whole list of materials you can instantly use. Print the product brochures and affix your stamp with your own contact information in the dealer box or fill in any desired contact information electronically. As an additional support feature, C1 will make a product brochure builder-tool available on our web site where authorized dealers can assemble marketing materials with specific content to be used for sales calls at respective car dealers or targeted customers.



How can I become an Authorized Dealer?

On the **Contact** page of our web site, you'll find all relevant documents you can download. You can complete the required documents and forms manually and fax the information to C1 or file electronically and e-mail the forms to us. If you are applying for credit, an application form is available for download. Please fill out and submit to C1 (via fax or e-mail) or we can process your order with a major credit card. General terms and conditions and warranty information are also posted in the same download section on the **Contact** page of our web site. For any other questions, please call us directly.



How do I order product and what is your time frame and shipping procedures?

You can download an order form from our **Contact** page and fax your order to C1 or you can file your order electronically and e-mail the completed order form to C1. You can also call in your order by calling C1 directly. All orders received by 12:00 EST will ship the same day (provided the parts are in stock). An order and shipping confirmation notice will either be e-mailed or faxed to you. Shipping time depends on your location and the selected method of shipping. UPS, FEDEX and freight carrier shipment can be selected. A tracking number is provided in the confirmation notice and you can track the status of your order via the tracking link on the **Contact** page. Processing and handling time for items not in stock is typically less than one week.



What is your return policy?

Please review our Return Policy on the **Contact** page of our web site.



What is the warranty on your products?

C1 warrants each product purchased to be free of defects in materials or workmanship for 3 years or 36,000 miles. All electronic products come with a 1 year or 12,000 mile warranty. For more information please review our warranty policy on the Contact page of our website